PROFMED

INTELLIGENT MEDICAL AID FOR PROFESSIONALS

2025 Health State Report

General Perception of Healthcare Services (Public and Private)

How would you rate the overall quality of healthcare in South Africa?







healthcare in South Africa?

What do you believe is the biggest challenge facing

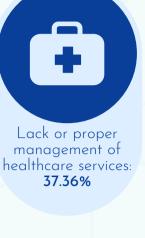












Private vs. Public Healthcare

South Africa provides value for money? Yes, definitely: 35.60%

private healthcare in

Do you feel



ability to provide adequate medical care? Very confident: 1.51% Somewhat confident: 5.38%

How confident are you in the

public healthcare system's



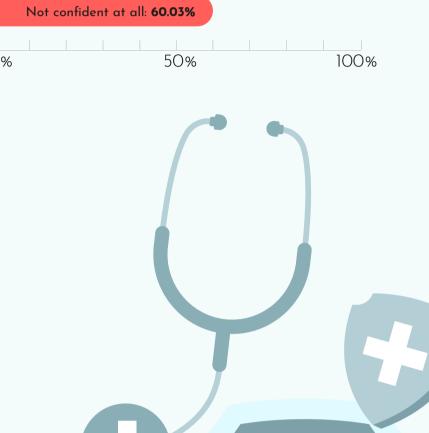
want to access these services? Cleanliness and maintenance of infrastructure: **33.94%** Level of skills available in the public sector: **38.96%** Waiting times for services: 24.51%

What improvements would

you like to see in the public

healthcare system for you to





How satisfied are you with your current medical aid benefits?

Very satisfied: 25.39%

& Medical Aid

Neutral: 14.49% Somewhat dissatisfied: 11.91%

Somewhat satisfied: 45.56%





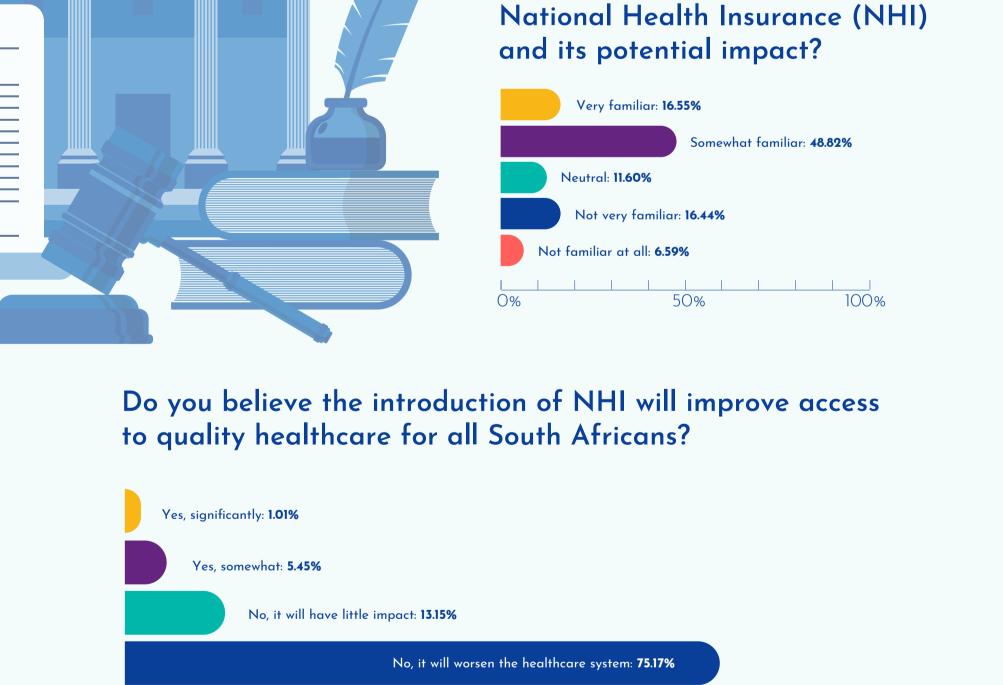
Support government regulation of pricing for providers: 34.16% Reduce the choice of providers to drive discounts in fees: 14.50%

Healthcare Policy

& Reforms

How familiar are you with the





50% 0% **Affordability**

experienced challenges in accessing timely medical care in the past year? The complexity of benefits: 10.73% I have had to pay portions not covered by the scheme: 62.43% Idid not get the right service from my medical scheme: **3.96%**



& Medical Aid

Have you or a family member

Unsure: 5.22%

Reducing costs of private healthcare: 27.38% Strengthening public healthcare infrastructure: 55.00%

100%

100%

Reduce the benefit cover offered by medical schemes: 0.59% 50% 0% **About Profmed**

Increasing the number of healthcare professionals: 9.23%

Simplify the benefits offered by medical schemes: 7.81%