



ICTS Legal Services

Joint Standard 2 of 2014 on
Cybersecurity and Cyber Resilience





ICTS Legal Services Vision

To provide specialist legal and related services to retirement funds and their advisors in a cost effective and expert manner



Retirement Fund Specialist Legal Services



Document/contract/rule drafting

Adjudicator etc complaint responses

Training of fiduciaries

Managing/supporting litigation

Divorce orders, death claims, S37D etc

Joint Standard 2 of 2024

1

Trustee Responsibility

2

Identification of financial
institutions/proportionality

3

Get help from relevant experts

4

Ongoing - budget



Phase 1

Training

MS Teams – R2,700 per learner of
R20,250 per trustee board

Fully on-line – R500 per learner

Joint Standard Implementation

Cyber Policy/Plan

Cross referencing other policies/mandate creation

SLA Amendments for 3rd party providers

Questionnaires – financial institutions, non-financial institutions, trustees

Phase 2

Assessment of questionnaire
responses

Objective rating

Risk management plan

Ongoing monitoring



Ongoing monitoring

Data collection

Annual independent assessment

Reporting/Dashboard



Annual refresher training

MS Teams or fully on-line





Custom Built

CIRAS

CYBER RISK ASSESSMENT SYSTEM

Front end





Log in

CRAS

CYBER RISK ASSESSMENT SYSTEM



Sign in to CRAS

Email

Password

Login

Built in collaboration with



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Client Dashboard



CRAS

Dashboard

Suppliers

Questionnaires

Submissions

Reports

Built in collaboration with



Dashboard

Fund Admin

Fund Admin Dashboard

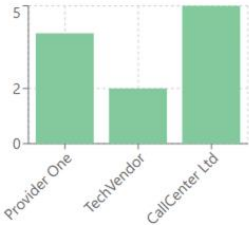
Refresh

Supplier Status Distribution



complete	in_progress	invited	reviewed	submitted
4	3	3	3	3

Average Reviewer Scores



Provider One	TechVendor	CallCenter Ltd
4	2	5

Questionnaire Completion

56.3% Complete

Recent Reviewed Responses

Supplier	Score	Feedback	Submitted At
Provider One	4	Good compliance	7/1/2025, 3:17:45 PM
TechVendor	2	Needs improvement	7/1/2025, 3:17:45 PM
CallCenter Ltd	5	Excellent	7/1/2025, 3:17:45 PM

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Questionnaire flexibility/choice

CRAS

Dashboard

Suppliers

Questionnaires

Submissions

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Questionnaires

Fund Admin

Questionnaires

+ Build New Questionnaire

Name	Category	Created By	Created At	Actions
Primary Financial Institution Service Provider Questionnaire (Annexure C)	Primary	ICTS	6/22/2025	Preview Assign
DataGr8 Demo	Primary	CSI	6/23/2025	Preview Assign
Secondary Financial Institution Service Provider Questionnaire	Secondary	DataGr8	6/25/2025	Preview Assign
Initial Onboarding	Primary	DataGr8	7/1/2025	Preview Assign
Renewal	Secondary	DataGr8	7/1/2025	Preview Assign
CSI Risk Assessment	Primary	ICTS	7/2/2025	Preview Assign

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Supplier admin

CRAS

Dashboard

Suppliers

Questionnaires

Submissions

Reports

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Suppliers

Fund Suppliers

Total Accounts

16

↑ +0%

+ Add Supplier

Name	Email	Type	Status	Created On	Actions
Provider One	providerone@demo.com	Primary	Complete	6/22/2025	Edit Delete Assign Questionnaire
TechVendor	techvendor@demo.com	Secondary	Complete	6/22/2025	Edit Delete Assign Questionnaire
CallCenter Ltd	callcenter@demo.com	Other	Complete	6/22/2025	Edit Delete Assign Questionnaire
FSP	fsp@fsp.com	Primary	In_progress	6/22/2025	Edit Delete Assign Questionnaire
Supplier Demo	supplierdemo@yourdomain.com	Primary	Invited	7/1/2025	Edit Delete Assign Questionnaire
Supplier A	suppliera@yourdomain.com	Primary	Invited	7/1/2025	Edit Delete Assign Questionnaire
Supp	supp@Supp.com	Primary	Invited	7/1/2025	Edit Delete Assign Questionnaire
Supplier A	suppliera@example.com	Primary	Submitted	7/1/2025	Edit Delete Assign Questionnaire
Supplier B	supplierb@example.com	Secondary	Reviewed	7/1/2025	Edit Delete Assign Questionnaire

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Objective Reviews

CRAS

Reviews

Completed

Reports

Settings

Built in collaboration with



Reviews

Reviewer Dashboard

Pending Reviews

Supplier	Type	Status	Submitted	Actions
Provider One	Primary	Submitted	2024-06-22	<button>Review Now</button>
TechVendor	Secondary	Submitted	2024-06-21	<button>Review Now</button>

Completed Reviews

Supplier	Type	Status	Submitted	Reviewed
CallCenter Ltd	Other	Reviewed	2024-06-19	2024-06-20



Review Admin

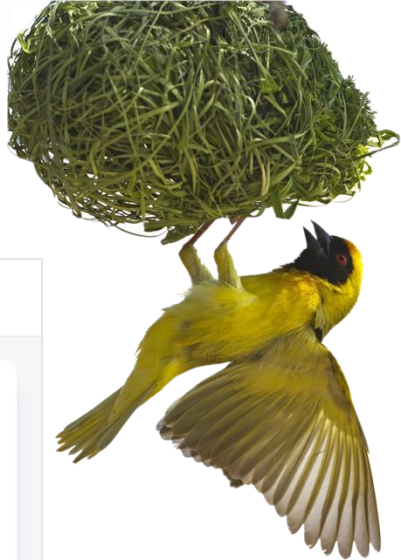
Profile

Settings

Logout

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Workflow admin



CRAS

Reviews

Completed

Reports

Settings

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Completed

Total Completed

2

↑ +0%

Supplier	Questionnaire	Reviewed On	Actions
AlphaCo	Q1	6/10/2025	View
BetaInc	Q2	6/12/2025	View

Review Admin

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1

Independence

2

Technical expertise

3

Automation

4

Practical and cost efficient



Thank you

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